

Program E: Gaming

OBJECTIVES AND PERFORMANCE INDICATORS

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003.

DEPARTMENT ID: 04B Department of Justice
 AGENCY ID: 04-141 Office of the Attorney General
 PROGRAM ID: Program E: Gaming

1. (KEY) To review and process video poker application files within an average of 71 calendar days.

Strategic Link: This operational objective is related to the program's Strategic Objective II.2: *Improve efficiency in assisting the Louisiana Gaming Control Board and State Police in processing files of applicants, licensees and permittees.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Gaming Division reviews new application files for Licenses III-VIII. These include Hotel/Motel (III), Horsetrack/Offtrack (IV), Truckstop (V), Device Owner (VI), Service Vendor (VII), Distributor (VIII). The Gaming Division also reviews applications that are recommended for denial by the Louisiana State Police in all licensed categories. In addition to III-VIII, these include Bar/Lounge (I) and Restaurant (II). Type IX licenses have been converted to permits.

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Number of video poker application files reviewed	200	129	200	200	200 ²	to be established ²
K	Average time to process video poker application file (in calendar days)	57	48	57	57	50 ^{1,2}	to be established ²

¹ The FY 2002-2003 projected average time has been reduced from 57 to 50. This projected average time is based on actual data available from FY 1999-2000 and FY 2000-2001 which shows a decline in the average time to process video poker application files.

² The agency provided performance information reflecting preliminary budgetary recommendations, however, the agency was unable to provide performance information related to subsequent budget adjustments prior to publication of the Executive Budget.

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GENERAL PERFORMANCE INFORMATION: VIDEO POKER					
PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
	PRIOR YEAR ACTUAL FY 1996-97	PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01
Number of administrative action letters drafted/issued. ¹	Not available ²	144	117	66	81
Number of administrative hearings held	87 ³	192	120	161	83
Number of judicial appeals	Not available ²	7	7	2	1

¹ This indicator was not tracked during FY 1996-1997.

² The Louisiana Gaming Control Board, successor in authority to the Louisiana Economic Development and Gaming Corporation, Riverboat Gaming Commission, and the Riverboat Gaming Enforcement Division and Video Gaming Division of the Louisiana State Police, came into operation May 1, 1996. The first hearings which the Louisiana Gaming Control Board held began on September 23, 1997.

³ The following indicators have been removed from the trend chart. "Number of files reviewed" has been removed because it is already reported as a performance standard. "Number of other files reviewed" is being eliminated because it is already reflected in the number of administrative action letters. "Number of violation reports reviewed" is also being removed because it is already reflected in "Number of administrative action letters". The "Number of administrative action letters" is the end result of reviewing other files and violation reports and would therefore be duplicative reporting.

DEPARTMENT ID: 04B Department of Justice
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2. (KEY) To review and process riverboat application files within an average of 38 calendar days.

Strategic Link: This operational objective is related to the program's Strategic Objective II.2: *Improve efficiency in assisting the Louisiana Gaming Control Board and State Police in processing files of applicants, licensees and permittees.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: This objective has been re-worded to reflect a change in the manner in which application files for various forms of gaming are reviewed. Act No. 1222 of the 2001 Regular Legislative Session provided for standard and uniform permits which are valid in all of the following forms of gaming: Riverboat, Land-based Casino and Racetrack Gaming. The recipient of such may utilize such a permit to engage in any/all of the referenced areas of gaming. As a result, there will be no distinction between these forms of gaming for purposes of the Gaming Division's review of application files, excepting the review of applications for or renewal of licensees. Note also that State Police has re-aligned their enforcement divisions to reflect "casino" gaming as inclusive of Riverboat, Land-based casino and Racetrack Gaming.

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Number of riverboat application files reviewed ¹	Not applicable ²	217 ²	150	150	150 ^{3,4}	113 ⁴
K	Average time to review and process riverboat application file (in calendar days)	Not applicable	43	30	30	30 ⁴	38 ⁴

¹ Riverboat/Land-based casino/Racetrack Gaming application files include certain classes of licensees and permittees other than non-key employees. These include manufacturers, distributors, suppliers, and other persons required to be found suitable in either riverboat, land-based casino or racetrack gaming.

² This indicator did not appear under Act 11 of 2000 and did not have a FY 2000-2001 performance standard. This number was obtained by adding the number of suitability files reviewed with the number of riverboat employee application files reviewed and processed. The indicators were combined beginning in FY 2001-2002. Refer to footnote # 3 and the explanatory note for additional changes beginning in FY 2002-2003.

³ This performance standard represents the performance standard for reviewing riverboat, land-based casino and racetrack gaming. This standard is an estimate since the department is unable to predict with any accuracy the number of racetrack application files that will have to be reviewed. Racetrack gaming is expected to be in operation by June 30, 2002. After the FY 2002-2003, the department will be able to adjust this standard to better reflect expected files to be reviewed.

⁴ The agency provided performance information reflecting preliminary budgetary recommendations, however, the agency was unable to provide performance information related to subsequent budget adjustments prior to publication of the Executive Budget.

DEPARTMENT ID: 04B Department of Justice
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GENERAL PERFORMANCE INFORMATION: RIVERBOAT					
PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
	PRIOR YEAR ACTUAL FY 1996-97	PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01
Number of administrative action letters drafted/issued ¹	55 ²	135	215	153	121
Number of administrative hearings held	101 ³	189	158	145	159
Number of judicial appeals	3 ³	14	1	3	9

¹ The following indicators have been removed from the trend chart. "Number of violations reports reviewed" This data is reported in the "Number of administrative action letters", "Number of employee files reviewed". This indicator is not distinguishable from "Number of administrative action letters". An administrative action letter is the end result of reviewing violation reports and employee files, excepting approvals of key employees.

² Based on the only numbers captured, those being between November 1, 1997 and May, 1, 1998.

³ This number of administrative hearings during FY 1996-97 is based on a nine-month period (September 23, 1997 through June 30, 1997). This number includes employee and violation hearings. The Louisiana Gaming Control Board, successor in authority to the Louisiana Economic Development and Gaming Corporation, Riverboat Gaming Commission, and the Riverboat Gaming Enforcement Division and Video Gaming Division of the Louisiana State Police, came into operation May 1, 1996. The first hearings which the Louisiana Gaming Control Board held began on September 23, 1997.

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GENERAL PERFORMANCE INFORMATION: LAND-BASED					
	PERFORMANCE INDICATOR VALUES				
PERFORMANCE INDICATOR NAME	PRIOR YEAR ACTUAL FY 1996-97	PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01
Number of administrative action letters drafted/issued	Not applicable ¹	Not applicable ¹	Not applicable ¹	24	27
Number of administrative hearings held	Not applicable ¹	Not applicable ¹	Not applicable ¹	2	2
Number of land-based casino application files	Not applicable ²	Not applicable ²	Not applicable ²	Not applicable ²	131 ³
Average time to process land-based casino application	Not applicable ²	Not applicable ²	Not applicable ²	Not applicable ²	17 ²
Number of judicial appeals	Not applicable ¹	Not applicable ¹	Not applicable ¹	0	0

¹ The land-based casino opened October 28, 1999.

² This indicator is being reflected in this trend chart for FY 2000-2001 only. This indicator will be combined in FY 2002-2003 in the indicator " Average time to review and process casino gaming application files (in calendar days)."

³ This indicator is being reflected in this trend chart for FY 2000-2001 only. This indicator will be combined in FY 2002-2003 in the indicator " Number of casino gaming application files reviewed."